

Strasser Woodenworks Contact Information

Phone: 800-445-0494 Fax: 800-788-2047

Purchase Orders: orders@strasserwood.com

Customer Service: service@strasserwood.com

STRASSER WOODENWORKS

14237 NE 200th Street

PO Box 446

Woodinville, WA 98072

Customer Service Team

Cameron Santos (Lead) ext 104 camerons@strasserwood.com

Sean Kristek ext 102 seank@strasserwood.com

Kelly Cavanaugh ext 103 kellyr@strasserwood.com

Peter Ollestad (VP Sales) ext 106 peter@strasserwood.com

Accounting

June Sherwood ext 114 junes@strasserwood.com

Purchasing Terms

Please contact your local rep, or Strasser Customer Service

Freight Terms

1-3 Pieces: \$100 per purchase order
4+: \$50 per purchase order
WA, OR, CA, ID: \$50 flat rate per purchase order

Warranties

Strasser Woodenworks branded products: Lifetime Limited warranty
Simplicity branded products: 5 Year Limited warranty
Hi-tech Bluetooth mirror: 2 Year Limited Manufacturer's warranty

Display Program

Displays offered at .25 multiplier

Return Policy

Products returned in re-sellable condition (including original packaging) and returned within 60 days of receiving will be accepted. They are subject to a 25% re-stocking fee and the customer is responsible for return freight.