

Phone: 800-445-0494 **Fax:** 800-788-2047

Purchase Orders: orders@strasserwood.com

Customer Service: service@strasserwood.com

STRASSER

14237 NE 200th Street

PO Box 446

Woodinville, WA 98072

Customer Service Team

Som Porter (Lead)	ext 103	somsanp@strasserwood.com
Sean Kristek	ext 102	seank@strasserwood.com
Ida Cruz	ext 104	idac@strasserwood.com
Odalys Castillo	ext 121	odalysc@strasserwood.com
Peter Ollestad (VP Sales)	ext 106	peter@strasserwood.com

Accounting

June Sherwood	ext 114	junes@strasserwood.com
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Purchasing Terms

Please contact your local rep, or Strasser Customer Service

Freight Terms

1-3 Pieces: \$100 per purchase order

4+: \$50 per purchase order

WA, OR, CA, ID: \$50 flat rate per purchase order

Warranties

Strasser branded products: Lifetime Limited warranty

Simplicity branded products: 5 Year Limited warranty

Hi-tech Bluetooth mirror: 2 Year Limited Manufacturer's warranty

Display Program

Displays offered at .25 multiplier

Return Policy

Products returned in re-sellable condition (including original packaging) and returned within 60 days of receiving will be accepted. They are subject to a 25% re-stocking fee and the customer is responsible for return freight.